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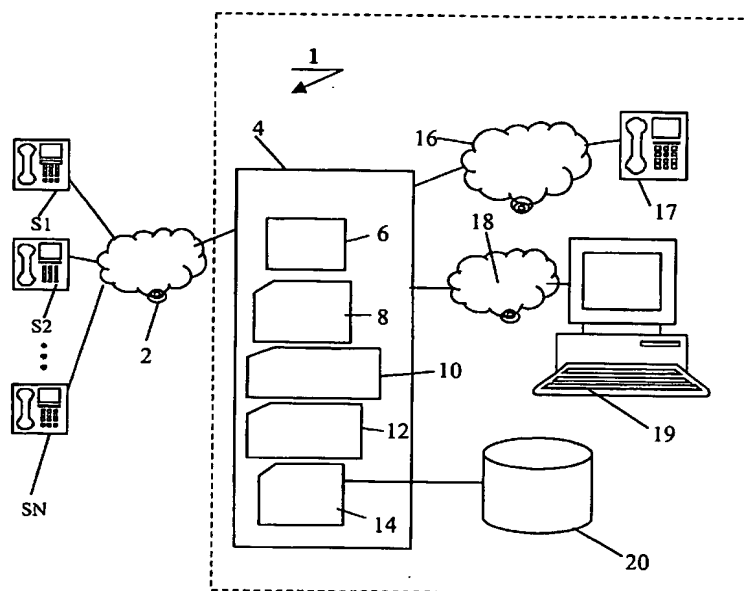
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(54) Title: A TELEMATIC SYSTEM WITH AN AUTOMATIC RECONNECTION SUPPORT



(57) Abstract: The system (1) according to the invention is arranged to support an automatic informing of callers (S1, S2, ..., SN) upon an event of an interrupt in a telecommunication line engaged with a receiving station (4) according to a telecommunication protocol. In order to carry out said automatic informing the receiving station (4) is adapted with a computer program (6,8,10,12,14) arranged to transmit a prerecorded message to all engaged parties upon an event of the interrupt. The computer program is further arranged to carry out background interaction with a caller who is put on hold, so that the caller is not left behind unattended.

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